How to Enroll in Digital Banking from the Mobile App



- Download the FCCU Mobile Banking App from the iOS App Store or Google Play Store.
- 2. Open the FCCU Mobile Banking App and tap the **Enroll** button.



 In the Account Number field, type in the base account number of any of your FCCU accounts. This could be an account on which you are the primary, joint, or authorized user. Do not include dashes.

For example, if your checking account number is 12345-6-70, type in **123456** with no dashes and leave out the "70" checking account suffix.



- 4. Type in your information in the **Social Security Number** and **Date of Birth** fields. Do not include any dashes or slashes.
- 5. Tap the **Next** button.



 In the **Username** field, type in your preferred username. You can use your old username if it is not already taken and meets the username criteria.

Usernames must contain at least 6 characters, 1 letter, 1 number, and no special characters.



7. In the **New Password** and **Confirm Password** fields, type in your preferred password.

Passwords must contain at least 8 characters, 1 uppercase letter, 1 lowercase letter, 1 number, and 1 special character

- 8. Review the Terms and Conditions. Then, click the checkbox next to the text "I agree to the Terms and Conditions".
- 9. Click the checkbox next to the text "Yes, I would like to enroll in e-statements and e-notices".

Note: To comply with financial regulations, we are required to have you enroll in e-statements and e-notices on *each account individually*.

If you have more than one member number at FCCU, you will need to manually enroll the rest within digital banking. <u>Click here</u> for more information and detailed instructions.

Continue to page 2

10. Tap the **Enroll** button.



You are now enrolled in digital banking!

From here, you can log into your account. You can also use this username and password to log into <u>FCCU</u> <u>Online Banking</u>.

Questions? Email us at memberservices@fortcommunity.com.

